

# Proxy Servers

Mac Proxy Error

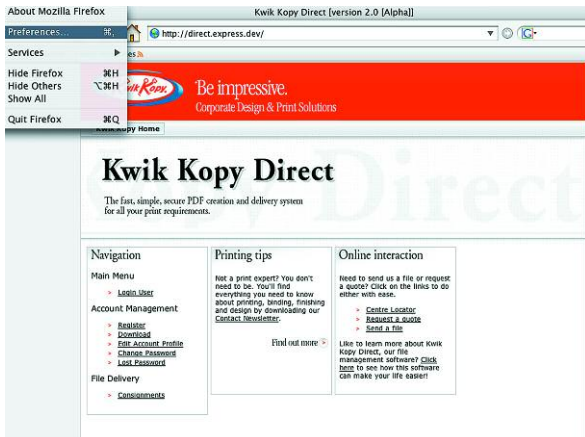
## Using Mozilla Firefox on Mac

Some Proxy Servers will deny the uploading of files over HTTP. To avoid this you must add the Kwik Kopy Direct Website to the Exclusions List in your Proxy Server settings. You must be logged in as the Administrator to make changes to your Proxy Settings.

Always consult your System Administrator for assistance before changing any System Settings.

Logged in as **administrator**.  
Open Mozilla Firefox.

Select Firefox from the top menu.  
Then select Preferences.



# Proxy Servers - continued

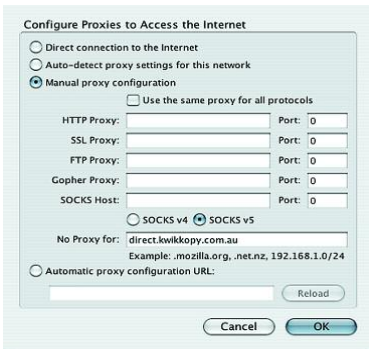
Mac Proxy Error

## Using Mozilla Firefox on Mac - continued

Select the General Tab.  
Click on Connection Settings.



Click the Manual Proxy Configuration to edit the Proxy Settings.



Add direct.kwikkopy.com.au to the "No Proxy for" box at the bottom and click OK until all the boxes are closed.



Your machine should now bypass the Proxy when sending artwork to Kwik Kopy Direct. If it does not, your Proxy Server does not permit bypassing. You will need to ask your System Administrator to contact D2P directly to resolve this technical issue.